



## FAQs!

### 1. Do you deliver anywhere?

We are based in Cannes but can deliver anywhere in Europe. We also have branches in London, Mallorca & Barcelona. Our friendly delivery team will set everything up as agreed and make sure you're happy with everything before they leave site.

### 2. Can we come and see the furniture?

Absolutely! Our office & warehouse is in Pégomas (15 minutes from central Cannes). Or if you live in London/the UK you can come to our head office in Earlsfield (south west London). Either way, the team will be there to welcome you with a hot drink while we browse through the different options we have. Please give us a call first, to make sure the items you're after are not booked out on an event!

### 3. What lead time do you need?

We can turn around a quote pretty quickly and have always accepted all bookings, even with just a 24-hour notice. Ideally the longer the better because you will have more choice and we might be out of certain items, especially during our busiest periods: May, June, July, September & October.

### 4. Where do you get your furniture from?

We work with a range of different suppliers based in the UK, Italy, the Netherlands and the South of France. Most of our items are made bespoke for us based on our designs, but we also purchase some items off the shelf. We only work with exceptional suppliers, so rest assured the quality is always very high.

### 5. Is your furniture sustainable?

The whole concept of hiring furniture for your event is sustainable! We work very carefully with our warehouse crew to make sure the items are kept in the best possible condition and are hired out a number of times (a lot!) before we decide to part from them and even then we would consider options such as donating the item to a charity.

### 6. Can you help with anything else?

We offer full production and entertainment services via our sister company Velvet Entertainment and other south of France partners. We're also happy to liaise with other suppliers on your behalf, we have established great connections within the events industry and are always happy to go the extra mile for our clients.

### 7. How much furniture do I need?

This will depend on so many variables: number of guests, type of event, age of guests, what kind of food / drinks are served, if you want your guests to dance... give us a call and we'll go through all details with you and give you an estimate of what we would suggest.



#### 8. Who is the most famous person to have sat on your furniture?

There will be so many we are not aware of but the ones we can say for sure range from royals to actors to singers. Here are the ones we're definitely sure of: Prince, Prince William, Kate Middleton, Prince Harry, Vin Diesel, Colin Firth, JLS, Olly Murs, John Newman...

#### 9. Do you only offer velvet furniture?

We have a wide range of options in velvet but also stock a lot of other fabrics and materials. And we love a bespoke product, so if you have anything specific in mind that we don't have, please get in touch!

#### 10 Can you provide a floor plan of the space?

Sure, please provide us with the dimensions of the space and we will create a simple but effective 2D floor plan to scale, free of charge, with your quote and revisions. We're also able to provide a 3D plan but this will have an additional cost.

#### 11. Do you offer site visits?

From our office in Pégomas we have easy access to all of the Cote D'Azur and are happy to visit venues from Monaco to St. Tropez. We will always discuss with you if a site visit is needed but in general are very flexible. The first site visit will be on us, but we might have to charge if additional ones are required and we don't deem it necessary.